

Our memberships and industry collaboration

As part of our focus on stakeholder engagement, we are members of, or signatories to, several global and local sustainability-related initiatives. These provide us with a platform to collaborate with stakeholders on key sustainability issues through open dialogue and knowledge sharing. They assist us to develop solutions to address local and global challenges relevant to our industry and beyond.



A global partnership between the United Nations Environment Programme (UNEP) and the financial sector. More than 200 institutions, including banks, insurers and investors, work with UNEP to bring about systemic change in finance to support a sustainable world.



The peak industry body representing responsible and ethical investors across Australia and New Zealand. RIAA works to promote a more responsible approach to investment by encouraging more people to actively choose a responsible and ethical option for their savings and investments.



These provide a global framework for the insurance industry to address ESG risks and opportunities. The initiative aims to help strengthen the insurance industry's contribution - as risk managers, risk carriers and investors - to building resilient, inclusive and sustainable communities and economies.



ClimateWise supports the insurance industry to better communicate, disclose and respond to the risks and opportunities of climate change. Representing a global network of leading insurance organisations, ClimateWise helps align members' expertise to directly support society as it responds to climate change.

Signatory of:



The world's leading proponent of responsible investment. Built around six principles for investing responsibly, the PRI are supported by the United Nations. PRI has more than 2,200 signatories representing more than US\$82 trillion in AUM.



A not-for-profit organisation that runs a global disclosure system for investors, companies, cities, states and regions to manage their environmental impacts.



IGCC represents a group of institutional investors with total funds under management of \$2 trillion, and others in the investment community, who are interested in the impact of climate change on investments.



The Australian partner of the World Business Council for Sustainable Development. The national peak body representing forward-thinking companies and organisations that are working towards the transition to a sustainable Australia.



These principles for business offer guidance on how to empower women in the workplace, marketplace and community. They are the result of a collaboration between the United Nations Entity for Gender Equality and the Empowerment of Women and the United Nations Global Compact.

We also belong to industry bodies and other local membership organisations in countries where we operate, as well as forums and institutes related to risk management, accounting and finance and actuarial services. We encourage employees to be involved in these organisations through training and qualifications, events, participation in working groups and taking leadership positions.

Performance and reporting

By engaging with stakeholders and reporting on our sustainability approach and initiatives, we aim to be transparent and open about our sustainability performance and achievements. Sustainability ratings and industry benchmarks provide an important opportunity for us to improve our sustainability performance over time.

In 2018 we engaged professional services firm Deloitte Touche Tohmatsu (Deloitte) to work with us to enhance the rigour behind our sustainability reporting. Deloitte conducted independent limited assurance of our global greenhouse gas (GHG) emissions reporting, selected workforce-related metrics and the total number of Premiums4Good impact investments and associated financial value for the year ended 31 December 2018. The limited assurance statement is available at the end of this Report.

In 2019 we will continue to expand the scope of our assurance over sustainability-related metrics.

We participate in a range of external reporting and benchmarking initiatives including:



Overview

Sustainable Insurance

Responsible Investments

Customer and community

People and culture

Operational excellence

Governance

Assurance statement

